



Accessibility arrangements by Teva

Teva makes its best efforts and invests many resources in order to provide all our customers with an equal, respectable, accessible and professional service. In accordance with the Customer Service and Integrated Accessibility Standards under the *Accessibility for Ontarians with Disabilities Act* ("AODA"), considerable effort and resources are invested in making the necessary accessibility adjustments that will enable a person with disabilities to receive the services provided to all clients independently and equitably.

Building Accessibility Arrangements:

Our Company's offices are not open to the public. It is possible to contact us through our digital channels. In addition, all of our sites are fully accessible in accordance with the law.

Accessible Customer Service:

You may contact us through the details provided in the "Contact Us" page of this website, or by using the email detailed below.

Accessibility of Internet Website:

An accessible website is one that allows people with disabilities as well as the elderly to browse with the same level of efficiency and enjoyment as all users. About 20 to 25 percent of the population have difficulty with usage of the internet and may benefit from more accessible web content, according to a 2003 study administered by Microsoft.

Teva believes in and operates to advance equal opportunities on the internet for people with diverse disabilities and people using assistive technology for usage of a computer.

Accessibility Requests and Suggestions for Accessibility Improvements

It should be noted that we continue our efforts to improve the accessibility of the Company as part of our commitment to enable the entire population, including people with disabilities, to receive the most accessible service.

If you encounter any accessibility problem or malfunction, we will be happy if you let us know and we will make every effort to find a suitable solution for you and address the malfunction as soon as possible.

Contact the Accessibility Coordinator at Teva:

Email: Rina.Gargi-Heinsdorf@teva.co.il

Publication of the Accessibility Statement:

The accessibility statement was updated on: 01 September 2020. The accessibility statement will be reviewed every five years.